



NEXT STEPS: INSURANCE CHECK ENDORSEMENT

Thank you for reaching out to us. We are truly sorry to hear about the damage to your home. But don't worry - we're here to help.

We want to make this process as seamless and stress-free as possible. Just follow the instructions below for Insurance Claim Checks for your Movement Mortgage loan (subserviced by ServiceMac*).

Here's what you'll need:

- 1 **The Adjuster's Worksheet.** It's required to be included for all claims.
- 2 **An endorsed check.** All individuals listed on the check will need to endorse the back. The check then needs to be mailed via UPS or FedEx - so that it has a tracking number - to the address below:

Service Mac

Attn: Lost Draft Services
827 West Grove Ave.
Mesa, AZ 85210

We recommend that you reach out to ServiceMac's Claims Department directly at (833) 888-6807 for additional processing instructions prior to mailing the check as certain claims and/or claim amounts may require additional documentation. Once the check is mailed, you can also check the current status of the check by contacting this team as well. You will be asked to provide your 10-digit servicing loan number located on your most recent billing statement.

Smart Tips:

- To receive the funds back faster, you can include a Prepaid Shipping Label and envelope when mailing your claim check - otherwise the funds will be mailed back through the regular mail.

Just remember to label the return shipping label with your address as both the "To" and "From" address.

- If you are not currently living in the home, please update your mailing address online at www.movement.com/paymymortgage to help prevent delays in receiving pertinent mail or checks.

*ServiceMac has the authority to endorse the check on our behalf.

THANK YOU AGAIN FOR REACHING OUT

We look forward to getting everything resolved for you quickly and professionally.

